

**DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HEALTH AND RECOVERY SERVICES ADMINISTRATION
Olympia, Washington**

To: All Providers

Memorandum No: 06-69

Issued: August 4, 2006

From: Douglas Porter, Assistant Secretary
Health and Recovery Services
Administration (HRSA)

For information, contact:
800.562.3022

Subject: Medical Identification (ID) Cards Issued August 1, 2006 May Have Missing Information

ATTENTION! DSHS issued Medical Identification (ID) Cards, August 1, 2006, that may have missing Medical Coverage Information indicators. This memorandum explains what you need to do.

Medical ID Cards issued on August 1, 2006, *may have* missing medical coverage information indicators.

If you are one of the following provider-types listed below, please verify the clients' correct coverage using DSHS's on-line [WAMedWeb system](#) or call 800.562.3022.

- **Fee-for-service providers**, check WAMedWeb to verify that the client is not a managed care client.
- **Dentists that serve Developmentally Disabled (DD) clients**, the client's medical ID card may be missing the DD indicator, check WAMedWeb to verify the client's DD status.
- **Hospice providers**, check WAMedWeb to verify that the client has Hospice.
- **Providers and pharmacists** that are serving new clients, check WAMedWeb to verify the client is not indicated as a Restricted Patient.

Where do I verify the client's coverage in WAMedWeb?

You may access the WAMedWeb at: <http://wamedweb.acs-inc.com> or call Provider Relations at 800.562.3022.

How can I get HRSA's provider issuances?

To obtain HRSA's provider numbered memoranda and billing instructions, go to HRSA's website at <http://maa.dshs.wa.gov> (click on the ***Billing Instructions/Numbered Memoranda*** or ***Provider Publications/Fee Schedules*** link).

To request a free paper copy from the Department of Printing:

1. **Go to:** www.prt.wa.gov (Orders filled daily.)
 - a) Click ***General Store***.
 - b) If a **Security Alert** screen is displayed, click **OK**.
 - i. Select either ***I'm New*** or ***Been Here***.
 - ii. If new, fill out the registration and click ***Register***.
 - iii. If returning, type your email and password and then click ***Login***.
 - c) At the **Store Lobby** screen, click ***Shop by Agency***. Select ***Department of Social and Health Services*** and then select ***Health and Recovery Services Administration***.
 - d) Select ***Billing Instructions, Forms, Healthy Options, Numbered Memo, Publications, or Document Correction***. You will then need to select a year and then select the item by number and title.
2. **Fax/Call:** Dept. of Printing/Attn: Fulfillment at FAX 360.586.6361/ telephone 360.586.6360. (Orders may take up to 2 weeks to fill.)